



## Quality Services & Solutions (QSS)

### Head Office:

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Santacruz (East) Mumbai – 400 055.  
Maharashtra, India.  
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**Report No. : QSS/THN/RPT – 8976**

Date : 21-12-2023

Our Ref : QSS/MB/4419/2023

### REPORT OF DOCUMENT CERTIFICATION

At the request of M/s.Monarch Enterprises, Mumbai, we have carried out Factory audit cum inspection and we report are as under :

- Client (Office) :** **Monarch Enterprises,**  
A-86, Virwani Industrial Estate,  
Near Western Express Highway, Goregaon (East),  
Mumbaie – 400 063 (Maharashtra)
- Client (Factory) :** **Monarch Enterprises,**  
Dhuri Industrial Complex-1, Building No. 4,  
Gala No. 14 – 19, Valiv Phata, Vasai (East),  
Thane – 401 208 (Maharashtra)
- WORK :** To confirm the requirement of OEM of Lifts / Elevators and provide the certificate for the same.
- Date & Place Of Work :** On 20<sup>th</sup> December 2023 at Factory of Monarch Enterprises, Vasai
- Scope of Work & Verification :** Following work performed –
- A) Factory visit & verification of all the facilities required for OEM of Lifts / Elevators (Passanger Lift, Goods Lift, Hospital Lift, Dumbwaiter, Automobile Elevator)**
- B) Verification of the following proccess & documents**
- 1) Documents –**
- Company License / Registration
  - PAN Card
  - GST registration
  - EPF & ESIC Registration
  - UDYAM / MSE Certificate
  - Procedures & QAP
  - Customer Order Load
  - Procedure of installation & commissioning at sites
  - Clients POs & work completion certificates issued
  - Maintanence & AMC system
  - Product catalogue & After sales servive

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All business are undertaken subject to the Company's Standard General Business Conditions which are available on request.

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**2) Production & QA-QC Processes –**

- RM stock position
- Stages of production & installed machineries
- Testing facilities and inspection / verification procedure at all the stages of production
- Material handing and stacking system
- House keeping

**3) Finance Capability**

- Turnover summery of past 4 years
- Possitive network certificate

**Based on Factory audit, inspection & verification of documents, process detail, various available facilities for design, manufacturing, inspection and installation, commissioning & maintenance of Lifts / Elevators and Financial capabilities, we are of the opinion that M/s Monarch Enterprises is OEM of Lifts / Elevators and can serve their clients providing quality product in time with proper after sales services.**

This work of Factory audit cum inspection has been carried out to the best of our knowledge, ability and information provided by client at the time & date of inspection and the above report reflects our findings at time, date and place of work performed only and does not refer to any other matter.

**For Quality Services & Solutions Pvt. Ltd.,**

(Authorized Signatory)



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